



Forest Live 2025 - Volunteer Role Specifications - Delamere Forest

Forest Live - Carparks Meet & Greet

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

Role Description

The Forest Live team are looking for people to help meet and greet customers arriving at our Forest Live concerts. This role will include a number of different duties including:

- Meeting and greeting customers as they get out of their cars when arriving at the concert
- Checking customer have parking tickets and directing those that don't have them to where they can be purchased
- Advising customers about any items that aren't allowed to be taken into the concerts
- Advising customers of which way to go to reach the concert arena
- Helping customers with any questions or queries they may have

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go to your location where your team leader will go through the details of your role.

Some of the car parks are a 15-20min walk away from the concert site. You will be required to walk to your location after your briefing and to take water and warm layers with you. The role will involve walking to different part of the car park as customer arrive. The majority of the shift involves standing and walking.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide you with food and refreshments.

Forest Live - Pathways Steward

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

Role Description

The Forest Live team are looking for people to help steward at our Forest Live concerts. This role may include a number of different duties but may involve

- Meeting and greeting customers being dropped off before the concert
- Helping customers with any questions or queries they may have
- Marshalling crossing points to ensure customers cross traffic safely
- Marshalling walkways to make sure people don't get lost
- Marshalling queues

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go to your stewarding location where your team leader will go through the details of your role.

Some of the stewarding points are a 15-20min walk away from the concert site. You will be required to walk to your stewarding location after your briefing and to take water and warm layers with you. You will be in one fixed location guiding visitors as they come in. The majority of the shift involves standing and walking. We may be able to provide a chair or you can bring your own as long as it doesn't obstruct the pathways.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide you with food and refreshments.

Forest Live - Daytime Steward / Litter Picker

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

Role Description

The Forest Live team are looking for people to help steward and litter pick during the daytime before our Forest Live concerts. This role may include a number of different duties but may involve

- Helping customers with any questions or queries they may have
- Giving information and advice to early concert arrivals
- Picking up litter using a handheld litter picking device

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through information about the event and everything you need to know about your role. This role could involve standing or sitting as well as walking on uneven terrain/grassy areas.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Be hard working
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide a litter picker, gloves and bags for litter picking
- Provide you with food and refreshments.