

Forest Live 2025 - Volunteer Role Specifications

Carparks Meet & Greet

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

Role Description

The Forest Live team are looking for people to help meet and greet customers arriving at our Forest Live concerts. This role will include a number of different duties including:

- Meeting and greeting customers as they get out of their cars when arriving at the concert
- Checking customer have parking tickets and directing those that don't have them to where they can be purchased
- Advising customers about any items that aren't allowed to be taken into the concerts
- Advising customers of which way to go to reach the concert arena
- Helping customers with any questions or queries they may have

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety. Your shift will start with a briefing where we'll go through everything you'll need to know about the event. You'll then go to your location where your team leader will go through the details of your role.

Some of the car parks are a 15-20min walk away from the concert site. You will be required to walk to your location after your briefing and to take water and warm layers with you. The role will involve walking to different part of the car park as customer arrive. The majority of the shift involves standing and walking.

We'd like you to

- Have a friendly personality and enjoy meeting people
- Enjoy working as part of a team
- Have good communication skills

We will

- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide you with food and refreshments.



Forestry England
