



Forest Live Volunteer Role Description - Carparks Meet & Greet

About us

Forestry England is the government department responsible in England for protecting, expanding and promoting the sustainable management of woods and forests and increasing their value to society and the environment. Forest Live is an independent programme organised by Forestry England in partnership with Cuffe & Taylor to bring forests to new audiences. Money raised has contributed to a wide range of projects, from wildlife conservation to making improvements for Forestry England visitors.

Role Description

The Forest Live team are looking for people to help meet and greet customers arriving at our Forest Live concerts. This role will include a number of different duties including:

- Meeting and greeting customers as they get out of their cars when arriving at the concert
- Checking customer have parking tickets and directing those that don't have them to where they can be purchased
- OR, meeting and greeting customers as they exit the car park (this will not require car park ticket checking)
- Advising customers about any items that aren't allowed to be taken into the concerts
- Advising customers of which way to go to reach the concert arena
- Helping customers with any questions or queries they may have
- Meeting and greeting customers being dropped off before the concert (this will be stationed at the Welcome Building)

What's involved?

Before your shift you will need to complete an online induction covering information about the event and health and safety, you will be directed to this as part of your onboarding.

At Westonbirt, we have two onsite orientation sessions available, you will be asked which you can attend:

- Thursday 24th April from 1500-1700
- Sunday 4th May from 1000-1200

Your actual shift will start with a briefing where we'll go through everything you'll need to know about the event. Shifts are expected to start at 3pm/3.30pm for check in and briefing (TBC) and end between 8.30-9pm. However, you will need to be flexible if operational elements on the night delay finish times. On the night, we will ensure you can take a tea/coffee break if you want to and there will be food vouchers to get a meal at the end of your shift when you can then go and watch the main act.

Some of the car parks are a 15-20min walk away from the concert site. You will be required to walk to your location after your briefing and to take water and warm layers with you. The role will involve walking to different part of the car park as customers arrive. The majority of the shift involves standing and walking.

We'd like you to

- Have a friendly personality and enjoy meeting people



- Be proactive about approaching people
- Enjoy working as part of a team
- Have good communication skills
- Be prepared to work outdoors, the British summer is not always kind...

We will

- Provide you with training, orientation and briefing's
- Brief you on the event and the details of your role
- Provide you with a hi-viz tabard and any other personal protective equipment required for your role.
- Provide you with food and refreshments

Available Event Dates

- Tuesday 17th June - Snow Patrol
- ~~Wednesday 18th June - Sting~~ Sting is now FULLY SUBSCRIBED
- Thursday 19th June - Elbow
- Friday 20th June - Paul Heaton
- Saturday 21st June - McFly
- Sunday 22nd June - The Script

How to apply

Please go to the following link and complete the form. public.forestryengland.uk/EOI/

- When asked 'which forest' please type Westonbirt.
- When asked 'What volunteer role are you interested in', please type Forest Live and the Artist you are available to volunteer for

If you have any questions, concerns or difficulties completing the form you can email eventswestonbirt@forestryengland.uk