

Accessibility Guide for Haldon Forest Park

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<https://www.forestryengland.uk/haldon-forest-park>



Welcome

Haldon Forest Park is a 3 500 acre woodland just 15 minutes outside of Exeter. Explore the forest and take in some spectacular views, on foot or by bike, with a range of walking and cycling trails to suit every ability. For visitors with limited mobility we have four off-road mobility scooters available for hire as part of the Countryside Mobility Trust Scheme, and Forest Cycle Hire offers a range of disability options including e-bikes. Feeling adventurous? Try a Segway tour or experience the forest from above with a Tree Top Adventure at Go Ape. The Ridge Cafe is open daily, serving a range of delicious cakes, lunches and refreshing ice-creams in the summer months.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Dining Table
 - Info Pod
 - Main Public Toilets
 - Bullers Hill Picnic Area

- There is level access from the car park to:
 - Hub Picnic Area

Hearing

- Some staff have disability awareness training.

General

- There is at least 1 public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

Haldon Forest Park, Bullers Hill
Kennford
Exeter
EX6 7XR

Travel by taxi

- You can get a taxi with Apple Central Taxis by calling 01392 666666. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is not free.
- The designated accessible parking spaces provide the nearest drop off area. From the car park to the entrance, there is level access. The route is 2000mm wide, or more.



Accessible car parking spaces and entrance to main visitor area.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.

Main entrance

- The main entrance has level access.
- Access to the Info Pod, Ridge Cafe and Forest Cycle Hire are in separate buildings around the level, hard surfaced visitor area. There are doors to get in each of these buildings but all are level access.



Path leading to The Ridge Cafe Front Entrance



The Ridge Cafe Front Entrance



Path leading to the toilets including the accessible toilet.



Ramp leading to The Ridge Cafe rear entrance and decking



The Ridge Cafe rear entrance and decking area



Info Pod approach and wayfinding in the central visitor hub

Getting around inside

Ticket/ information desk

Info Pod

- From the main entrance to the desk, there is level access. The route is 1700mm wide, or more.
- The desk has a low section.
- The Info Pod is located outdoors, adjacent to the accessible parking spaces, on level hard standing.



Front of the Info Pod with low section of counter.

Things to See and Do

- A picture communication board is available in the Info Pod.

Public toilet

Main Public Toilets

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The toilet door is 880mm wide.
- The direction of transfer onto the toilet is to the left.
- There is 1500mm in front of the toilet. The toilet seat is 420mm high. The toilets have handrails.



Accessible toilet

Place to eat and drink

The Ridge Cafe

- From the main entrance to the dining area, there is level access. There is a permanent ramp. The route is 860mm wide, or more. The door is 860mm wide.
- To get to a table, there are no steps.
- There is no background music.
- We cater for vegetarian specific diets.
- Please contact the Ridge Cafe directly on 01392 832531 to discuss any dietary requirements.



Inside view of The Ridge Cafe

Getting around outside

Designated Walking Trail

Discovery Trail

- The trail is 2500metres long. The trail has a hard surface. The trail is sloped. The trail has seats.

- This trail is fully surfaced, suitable for wheelchairs and has regular resting points. With stunning views and children's dens, this trail is fun for everyone. Please note this is a multi-use trail.



Section of the Discovery Trail.



Sheltered viewpoint with level access and seating



Sheltered viewpoint with level access and seating with two trampers parked in front

Picnic Area

Hub Picnic Area

- From the car park to the picnic area, there is level access. The path is 1500mm wide, or more.

- The entrance is 1500mm wide.
- Some tables have space for wheelchair users. You can bring your own food to the picnic area.



Hub picnic area.

Bullers Hill Picnic Area

- From the main entrance to this area, there is level access. The route is 2000mm wide, or more. The entrance is 2000mm wide.
- Bullers Hill Picnic Area is 280 meters away from the car park. The access route is wide, hard surfaced and flat.



Bullers Hill picnic area.



Bullers Hill picnic area

Customer care support

Accessibility equipment

- We have three off-road mobility scooters to hire at Haldon as part of the Countryside Mobility Scheme. These are suitable for use on all walking trails and forest roads, and three of the orienteering routes. A personal induction is provided. See www.countryside-mobility.org for more information on the membership scheme or www.forestryengland.uk/hire-tramper-haldon-forest-park for information about our hire process.
- Dog bins and general waste bins are available at various points around Haldon.
- Although there is no dedicated charging point, if you require this service please speak to someone in the Info Pod and they will accommodate you if possible.



Three off-road mobility scooters are available to hire at Haldon.

Customer care support

- Some staff have disability awareness training.
- The Info Pod is open between 10.00am - 4.00pm daily (except Christmas Day). If the Info Pod is unmanned for any reason, the name of the member of staff on duty and a phone number to contact them on will be displayed.